



Lead Generation

- A. SolarTech Universal, LLC. ("Supplier") may generate leads in select markets. These leads will be provided to Installers within our Network as market appropriate.
- B. Supplier will distribute the leads which may be based on, but not limited to: Installer loyalty and quality of workmanship, volume of projects not provided by SolarTech Universal, geographic location relative to Installer location and customer satisfaction record.
- C. Supplier does not guarantee a minimum number of leads to Installers within the Installer Network at any point in time.

Lead Distribution

- A. Any lead referred to an Installer by Supplier, is to be classified as a referred lead of Supplier.
 - a. A referred lead is defined as one that contacted Supplier first, followed by Supplier referring the lead directly to the selected Installer.
- B. Installer agrees to quote only SolarTech Universal modules to the referred lead. Any deviation from this will result in immediate removal of Installer from the SolarTech Universal Installer Network.
- C. Installer agrees to contact all referred leads within two (2) business days. A lead not contacted by the Installer within two (2) business days will be considered forfeited and assigned to another Installer.

SolarTech Universal Marketing

- A. Supplier can provide general marketing materials to authorized Installers in order to enhance their marketing efforts.
 - a. Supplier will determine the frequency and quantity of materials provided.
- B. Any marketing materials created by the Installer containing SolarTech Universal products or logo must be approved in writing, by Supplier.

System Registration

- A. Installer agrees to register all completed installations utilizing SolarTech Universal equipment with Supplier for warranty purposes.
 - a. Registration will include, but is not limited to: customer contact information, project details and photos, and customer pricing.

Liabilities

- A. SolarTech Universal provides product liabilities and warranties set forth by the Sales Terms & Conditions.
- B. Installer assumes all installation liabilities set forth by the Sales Terms & Conditions.

Reviews

- A. Installer permits Supplier to contact all leads referred by Supplier to the Installer.
- B. Supplier reserves the right to contract a third party company to conduct customer satisfaction surveys.
- C. Installers can be suspended or removed from the Installer Network at Supplier's sole discretion.

Good Business Practices

- A. Installer agrees to follow all local codes.
- B. Installer agrees to adhere to high quality installations.
- C. Installer agrees to remain licensed and insured.
- D. Installer will remain in good financial standing.

Modification

- A. These terms & conditions are subject to change without notification at any time.